

YAŞMAK TURİZM VE TİCARET A.Ş.

FORMS PRIVACY NOTICE

Romance Istanbul Hotel - romanceistanbulhotel.com

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1. Data Controller and Website Information

Trade name	YAŞMAK TURİZM VE TİCARET A.Ş.
MERSIS No.	0940 0013 2950 0014
Company address	Hocapaşa Mahallesi Ebusuud Caddesi No:12 Fatih/İstanbul
Hotel / website	Romance Istanbul Hotel - romanceistanbulhotel.com
Hotel address	Hüdavendigar Cd. No:5 Sirkeci, 34110 Fatih/İstanbul
Phone	0212 528 13 43 / +90 212 512 86 76
E-mail	info@yasmakhotelcollection.com / info@romanceistanbulhotel.com
Registered e-mail (KEP)	yasmakturizm@hs03.kep.tr

2. Scope

This notice applies to users who submit personal data through forms used for contact, room booking, restaurant table booking, spa/wellness, event and meeting requests.

Restaurant, spa, event or meeting request areas are covered only if they are actually used on the website.

3. Processed Data

Name, surname, phone, e-mail, request/message subject, requested date/time, number of persons, service preference, message/note content, IP/log data and other information entered by the user may be processed.

4. Purpose and Legal Ground

Purpose	Legal ground
Receiving, assessing and responding to requests, questions, appointments and complaints	KVKK Art. 5/2-c, 5/2-e and 5/2-f
Communication and customer satisfaction processes	KVKK Art. 5/2-f; where needed 5/2-c
Legal obligations, disputes and evidence processes	KVKK Art. 5/2-ç and 5/2-e
Campaign/commercial communication where the user separately consents	Explicit consent and commercial communication approval under relevant law

5. Transfers and Retention

Data may be shared with relevant departments, operation teams, communication infrastructure providers, software/hosting providers, legal advisors and authorized authorities as necessary. It is retained for the period required by the request, legislation and evidence periods.

6. Text Under Forms

"I have read the relevant privacy notice and have been informed that my personal data will be processed within the scope described therein."

Marketing/commercial communication requires a separate, optional and unchecked consent/approval box.